

WARRANTY:

DoFit warrants that this product, when it is purchased from an authorised DoFit dealer by a retail customer, will be free from defects in materials and workmanship for a period of **12 months** from the date of purchase by the original retail customer. This warranty is solely for the benefit of the original retail purchaser and may not be assigned. For retail customer Limited Warranty claims, proof of purchase from an authorised DoFit dealer is required. Retail warranties should be processed through the authorised DoFit dealer. If the date of purchase cannot be established, DoFit will make a determination based upon on the last production year of the particular model, or on the condition of the equipment claimed.

If you have any questions about the DoFit Limited Warranty or procedures for making claims there under, please contact DoFit at info@DoFit.com. The DoFit Warranty Centre will determine if a product is covered under this Limited Warranty. If covered, DoFit will, at the company's sole discretion, repair or replace the product in question. All returns must be made through DoFit authorised dealers. DoFit does not accept returns directly from customers. Customers must call for a **Return Authorisation Number** before returning any product under this Limited Warranty. All authorised returns must be sent to DoFit's Warranty Centre at the country's main distribution warranty office, freight prepaid. DoFit will pay the freight for the return shipment. Return shipment will either be consolidated together with the authorised retailer next shipment, or paid by DoFit, at DoFit's sole discretion.

Any repair or replacement of any product under this Limited Warranty is not available for ordinary wear and tear, including scratches or paint chipping, or for any damage caused by misuse, abuse, unauthorised modification or repairs, accident, heat, excessive exposure to sunlight, excessive exposure to cold, improper handling, storage, maintenance or care; incorrect setup, use in commercial, rental or teaching environments; use in reef waves, shore break or off the water; any blow or impact with a hard object or any other irresponsible use.

THE FOREGOING LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OF QUALITY AND PERFORMANCE, WRITTEN, ORAL OR IMPLIED AND ALL OTHER WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED. IN NO EVENT SHALL DOFIT BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, STATUTORY OR EXEMPLARY DAMAGES, WHETHER IN CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE including, without limitation, loss to property other than this product, loss of use of said product, or other property or other economic losses. DoFit shall not be liable for contribution or indemnification, whatever the cause. Some jurisdictions do not allow limitations on how long an implied warranty lasts and/or the exclusion or limitation of incidental or consequential damages, so the above limitation and exclusion may not apply to particular customers. DoFit's obligations under any warranty shall be limited, to the greatest extent allowed by law, as provided in this DoFit Limited Warranty. This Limited Warranty gives you specific legal rights; you may also have other rights, which vary from one jurisdiction to another. DoFit assumes responsibility for return shipping and insurance costs to the customer.

PLEASE FOLLOW THE STEPS BELOW TO RETURN A PRODUCT UNDER WARRANTY:

- Your DoFit product carries a 12-month limited warranty and all claims will be assessed on their own merits. We apply a simple common-sense approach to claims.
- Complete the online contact us- form making sure that all the required fields are accurately filled out.
- Once the form has been filled out, click the “SEND” button. Make sure you send the original proof of purchase with your product (ensure you make a copy of your proof of purchase for yourself). If you are returning more than one product you will need to submit a claims form for each product.
- Make sure when you send the product back to us, it is in suitable wrapping and boxed to ensure that is not damaged during shipping. Ensure your return address is on the box with your name and surname. Ship the package using a traceable source (i.e. FEDEX, SKY NET, DHL, UPS or TNT). DoFit is not responsible for products lost or damaged during shipping.
- You will receive a confirmation email immediately after submitting the form. We will also contact you once we have received your product to let you know the status of your warranty claim.

WE DO NOT DEEM THE FOLLOWING CIRCUMSTANCES REASONABLE WARRANTY REQUESTS:

The warranty ONLY applies to products bought directly from DoFit or from an Authorised dealer. Second-hand purchases or Gumtree purchases (and the like) are not covered under warranty.

- Alterations or repairs not done or authorised by DoFit.
- Damage from sunlight or improper recreational use or care.
- Warranty request without proof of purchase.
- Products used for promotional or commercial use (rentals, teaching etc..).
- Fair wear and tear.
- Water damage outside the prescribed limitations stipulated in the respective user manuals.